Instructions for downloading the MyChart mobile app

For Android devices:

1. Visit the Google Play store and search MyChart. Select "Install."
2. Once you "Open" the mobile app, select "Switch organization" at the top of the screen on your smart device. Then select "Add organization."
3. In the search bar at the top of the screen, search "Geisinger" and then select "myGeisinger."
4. You will then be able to log into the app using your myGeisinger username and password.
5. To set up your push notifications, open your "Settings" follow the steps below:
   a. Select "Apps & notifications"
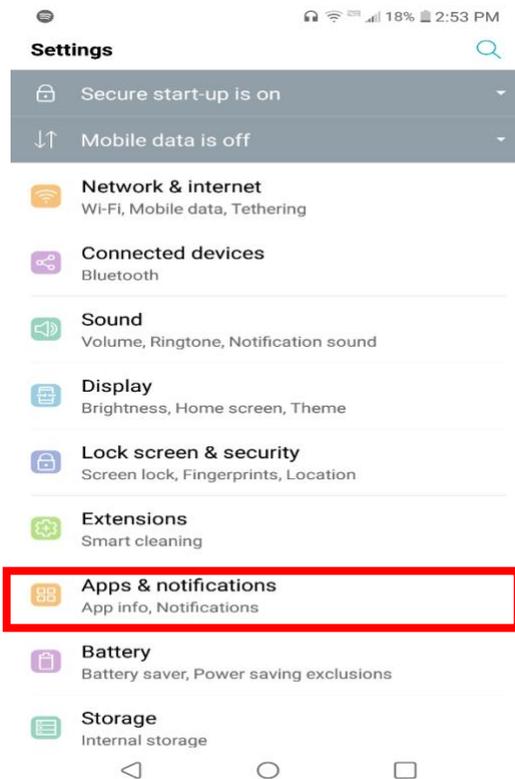
   b. Then select "Notifications"
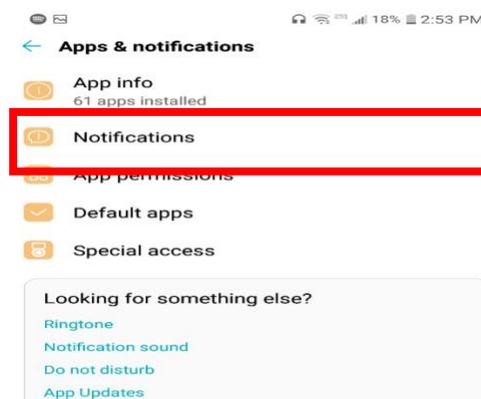
c. Make sure the toggle is turned on for the MyChart app
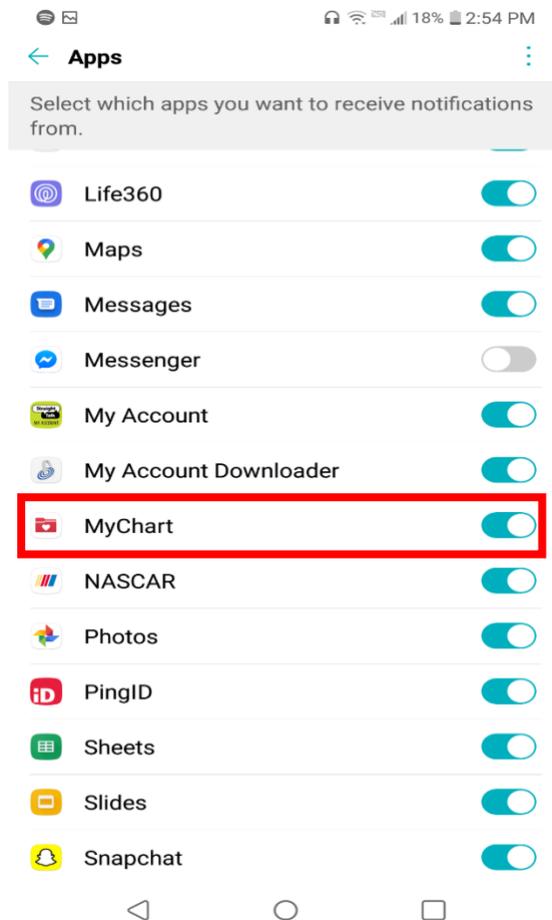
d. Location services must be turned on to **"Allowed all the time"** or **"Allow only when in use"** by selecting the "App permissions" under "Settings."
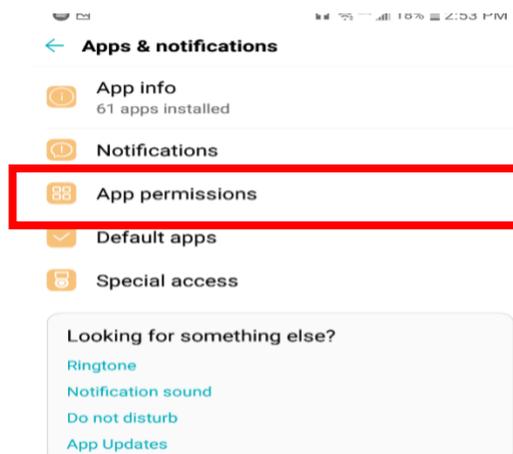
For iOS devices:

1. Visit the iTunes App store and search MyChart. Select "Get."
2. Once you "Open" the mobile app, select "Switch organization" at the top of the screen on your smart device. Then select "Add organization."
3. In the search bar at the top of the screen, search "Geisinger" and then select "myGeisinger."
4. You will then be able to log into the app using your myGeisinger username and password.
5. To set up your push notifications, open your "Settings" follow the steps below:
   a. Select "Notifications"
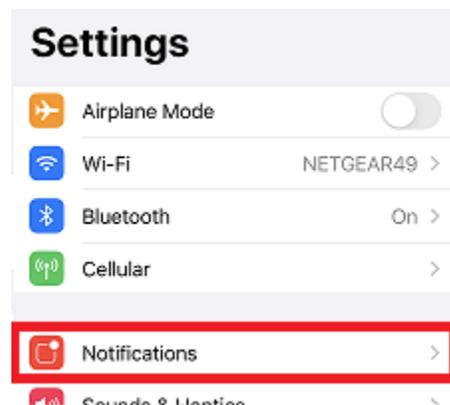
   b. Select "MyChart"
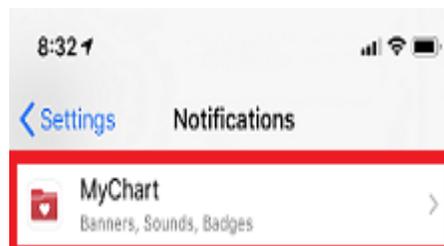
   c. Make sure the toggle is switched to green to allow for push notifications. Select the banner preferences as well.
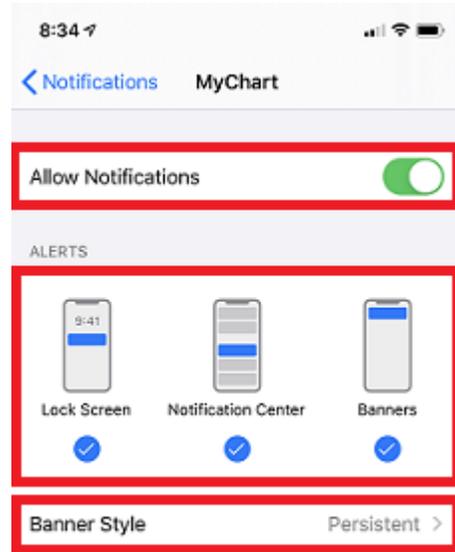
d. Location Services must be turned on to **"Always"** by selecting the MyChart app under "Settings."