

## Multiplan® PHCS network

### Bucknell UNIVERSITY | FACULTY AND STAFF HEALTH PLAN

For PHCS Primary members enrolled in the PPO and HDHP plans, your Bucknell University Faculty & Staff Health Plan provides you with the advantage of combining several provider network options. As part of your plan, you have direct access to a national network of providers through the MultiPlan PHCS network. These providers offer out-of-network care at in-network costs and benefits.

The MultiPlan PHCS network is the nation's largest and most comprehensive independent PPO network. This network offers access in all states and includes more than 700,000 healthcare professionals, 4,500 hospitals and 70,000 ancillary care facilities.

### For behavioral health or chiropractic care

Regardless of location, the MultiPlan PHCS network does not cover behavioral health, substance abuse or chiropractic services. The Magellan network must be used for behavioral health and substance abuse services and the American Specialty Health Network must be used for chiropractic services

### How do I find PHCS providers?

1. Visit [www.multiplan.com](http://www.multiplan.com).
2. Click on "Find a Provider."
3. Choose a network (found on your health plan's ID card).
4. Use the search field to find a participating provider near you.

If you need assistance finding a provider, call customer service at the number on the back of your member ID card. **Please identify yourself as a PHCS member when you call.**



### Member tips

1. To confirm that your insurance plan includes the PHCS network, check the front of your member ID card for the PHCS logo.



2. Always verify a provider's participation in the PHCS network before obtaining services. If a PHCS provider refers you to another provider, participation for that provider should also be confirmed before obtaining services. To do this, call 844-863-6850 or call MultiPlan at 800-922-4362.