

Referrals and Precertifications/Prior Authorizations

Life Geisinger



LIFE Geisinger services

LIFE Geisinger participants always require approval prior to receiving non-emergency healthcare services. Written authorization will be provided prior to services being rendered by contacting one of the following telephone numbers.

Lackawanna and Luzerne counties contact the Scranton office at 800-395-8759.

Columbia, Montour, Northumberland and Schuylkill counties contact the Kulpmont office at 866-230-6465.

Geisinger Health Plan, Geisinger Indemnity Insurance Company and Geisinger Quality Options, Inc. are collectively referred to as "GHP" in this summary.

All rights, duties and responsibilities of participating providers will be applied according to the following document order: 1) member's benefit document; 2) the participating provider's contract agreement, 3) the GHP Family Provider Guide; and 4) the Geisinger Health Plan Provider Guide.

Publication history: