

Caring

Geisinger

MyG Photos

How to take self images

- Please take at least 3 photos
 - Far distance
 - Mid-distance
 - Close-up
- Have a friend or family member take images when possible
 - No “selfies”

How to take self images continued

- Circle with a marker or point to the concerning area
- Use a solid color for the photo background
- Take the photo in a well-lit area
 - Avoid shadows
 - Experiment with flash
- Do not alter the photo (e.g. no filters)

First Image

Far distance

* Wide photograph for perspective and location



Second image

Mid-distance

* Photograph the entire area involved. Include a body landmark (e.g. elbow)



Third image

Close-up

* May need macro view (i.e. flower icon on camera)



How to send images to a provider: login to mygeisinger.org

The screenshot shows the myGeisinger.org website in a browser window. The address bar displays 'https://mygeisinger.geisinger.org'. The page features the myGeisinger.org logo and the tagline 'A Convenient Way to Manage Your Health'. A navigation menu includes 'Features', 'Requirements', 'Register', 'Mobile App', and 'Geisinger.org'. A 'Help / Contact Support' button is located in the top right. The main content area is divided into two sections. On the left, a large image shows a smiling healthcare provider interacting with a patient in a hospital room. Below this image is a 'MyGeisinger News' section with the following text: 'Directly Schedule General Internal Medicine and Vascular Surgery Appointments Online', 'Need to see a doctor now? Click here', 'Does your child have a concussion?', and 'Enroll in text messaging programs in MyGeisinger'. A 'Caring' logo is visible in the bottom right of the image. On the right side of the main content area, there is a 'Login:' section with input fields for 'User ID:' and 'Password:', each with a 'Forgot Your User ID?' or 'Forgot Your Password?' link. Below the login fields are 'Sign In' and 'Sign Up' buttons. A 'New to MyGeisinger?' section also includes a 'Sign Up' button. At the bottom of the login section, there is a 'Watch a demonstration' button and a section for downloading the MyChart App, with buttons for 'Available on the App Store' and 'Available on the Android App Store'. At the very bottom of the page, there are links for 'Terms & Conditions', 'Website Privacy Statement', and 'Notice of Privacy Practices'.

Browser address bar: <https://mychart.geisinger.org> MyGeisinger - Home

myGeisinger.org A Convenient Way to Manage Your Health

Welcome, [User Name]

Home Help / Contact Support Log Out

Navigation tabs: Messaging, Appointments, Medical Record, Family Records, Financials, More

Message Center

- Message My Dr.'s Office
- Renew Medications
- Letters Received
- Inbox
- Outbox
- Request a Referral

Your Email address is [input] Click to update.
You will be alerted by Internet Email when you have a new MyGeisinger message.

Schedule appointments for your current health reminders. 5 reminders need your attention.

Read your messages. You have 2 new messages.

View instructions for your appointment on Thursday, March 22, 2018 with Patricia A Porter, CRNP.
Please fill out your questionnaires before coming.

Quick Links

- View your test results
- Refill your medications
- Review my health summary
- Message My Dr.'s Office.
- Schedule an Appointment
- Complete MyCode Consent

Footer: <https://mychart.geisinger.org/mygeisinger/inside.asp?mode=conClinic>

https://mychart.geisinger.org MyGeisinger - Contact You... x

File Edit View Favorites Tools Help

myGeisinger.org A Convenient Way to Manage Your Health

Welcome,

Home Help / Contact Support Log Out

Home Messaging Appointments Medical Record Family Records Financials More

Message My Dr.'s Office

This feature is a convenient way to contact your doctor's office, as well as various other departments dependent on your needs.

Note: Message My Dr.'s Office is not intended for emergency situations. Call 911 if you have a medical emergency.

Let's get started!

Is this message related to your current visit?

Site Map | Terms & Conditions | Contact Us

MyChart® licensed from Epic Systems Corporation, © 1999 - 2015.

Messaging Appointments Medical Record Family Records Financials More

Message My Dr.'s Office

Please select from the options below.

- Advice/Update/Question** Select a doctor/provider from a drop down list.
- Renew Medications** Select from a list of previously prescribed medications to renew.
- Request a Referral** Request a referral from your Primary Care Provider(PCP).
- Scheduling Question** Ask a question about my appointment time and/or location.
- Give us a Compliment** Send a compliment to your PCP's office.
- Lodge a Complaint** Tell us how we can improve. Our goal is to exceed your expectations.
- Ask a Billing question** Call 1-800-640-4206 between 8:00 am and 5:30 pm Monday thru Friday for faster service.

[Back to the Home Page](#)

Site Map | Terms & Conditions | Contact Us

MyChart® licensed from Epic Systems Corporation, © 1999 - 2015.



Advice/Update/Question

Please observe the following guidelines when using electronic communication:

- Do not use electronic communication for urgent matters. Normal turnaround time is 1-2 business days.
- Documentation of your message will become part of your medical record.
- If you are unable to describe your medical condition in the space provided, please call your doctor's office.

Your message may be read by others who are involved in your care besides your doctor. If you do not receive a timely reply, please contact your doctor's office.

If you leave this screen without sending your message, your message will NOT be retained.

Expect a response within 2 business days.

From:

To the office of: Choose a Recipient

Subject: Enter Text Here

Enter Text Here
Type your question here.



Browse

Respond by: MyGeisinger Message Other (specify here)

https://mychart.geisinger.org/mygeisinger/inside.asp?mode=medAdvice MyGeisinger - Get Medical ...

File Edit View Favorites Tools Help

Advice/Update/Question

Please observe the following guidelines when using electronic communication:

- Do not use electronic communication for urgent matters. Normal turnaround time is 1-2 business days.
- Documentation of your message will become part of your medical record.
- If you are unable to describe your medical condition in the space provided, please call your doctor's office.

Your message may be read by others who are involved in your care besides your doctor. If you do not receive a timely reply, please contact your doctor's office.

If you leave this screen without sending your message, your message will NOT be retained.

Expect a response within 2 business days.

From:

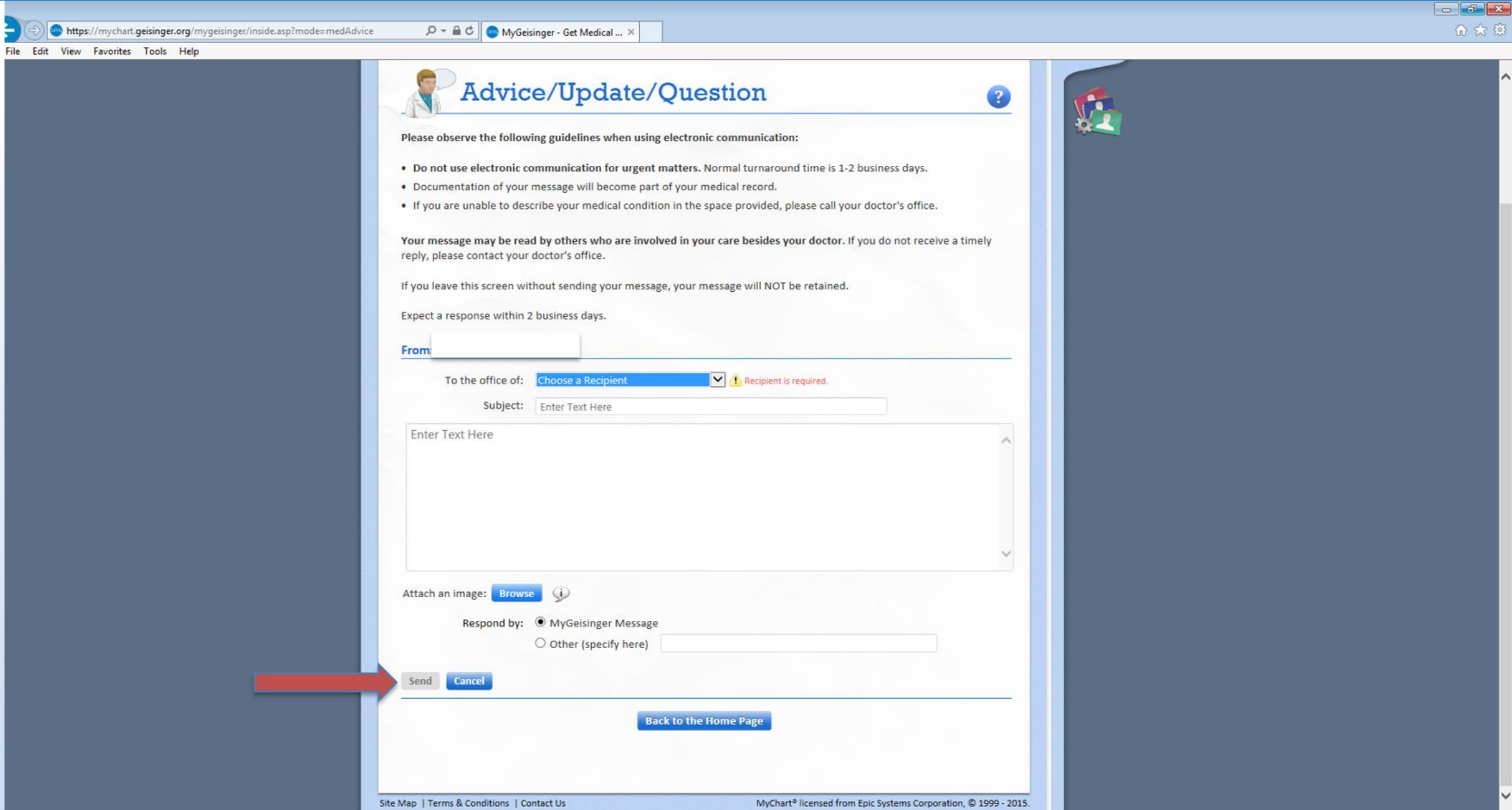
To the office of: ⚠ Recipient is required.

Subject:

Attach an image: ⓘ

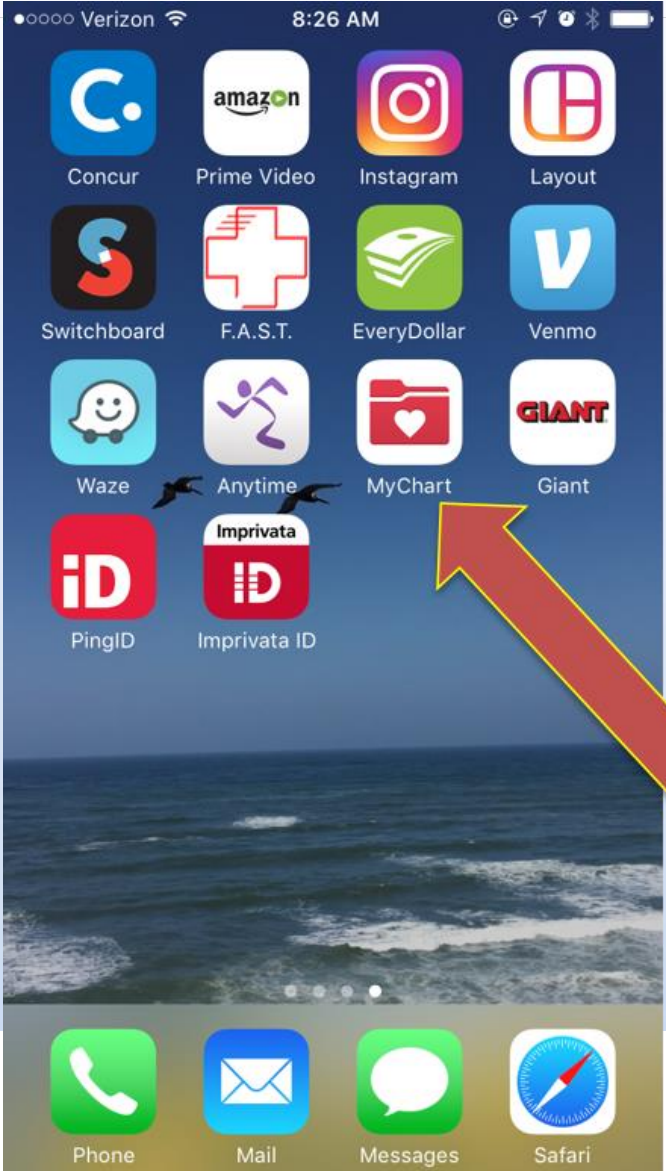
Respond by: MyGeisinger Message
 Other (specify here)

Site Map | Terms & Conditions | Contact Us MyChart® licensed from Epic Systems Corporation, © 1999 - 2015.

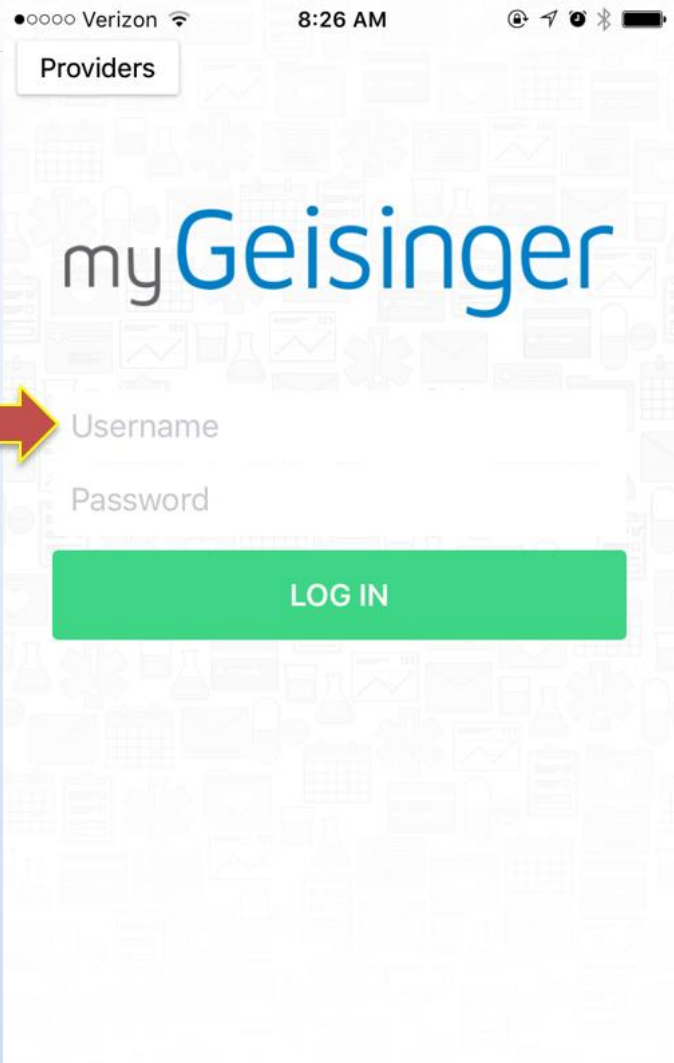


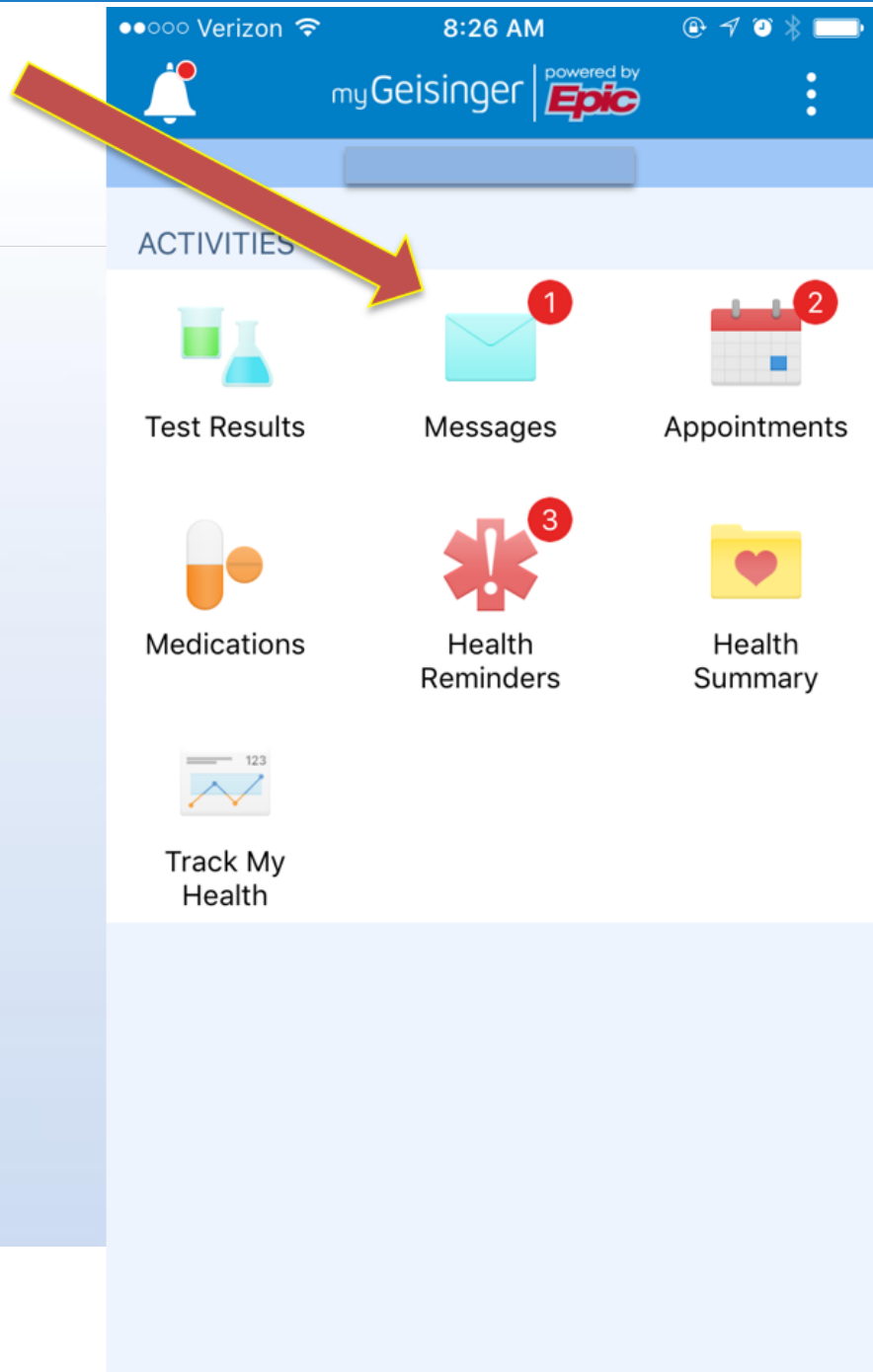
You can also upload images from your smartphone using the MyChart App

From your smart Phone: download the MyChart App



Login with your MyGeisinger account





Michael A Facktor, MD 7/3/17 >
RE: update

Jennifer L G 7/3/17 >
RE: update

Jennifer L G 7/3/17 >
RE: update

Geisinger Appointments 4/26/17 >
EpiPen Recall

Geisinger Appointments 4/7/17 >
EpiPen Recall

Ashley M K 2/23/17 >
eyewear

Sandeep Khurana, MD 2/6/17 >
Biopsy results.

Judith Bianchi Bowser, OD 2/1/17 >
CLs

Darlene L Haupt, DO 9/1/16 >
?

Geisinger




SEND A MESSAGE

Send a non-urgent message to your clinic. Expect a response within 2 business days.

Regarding

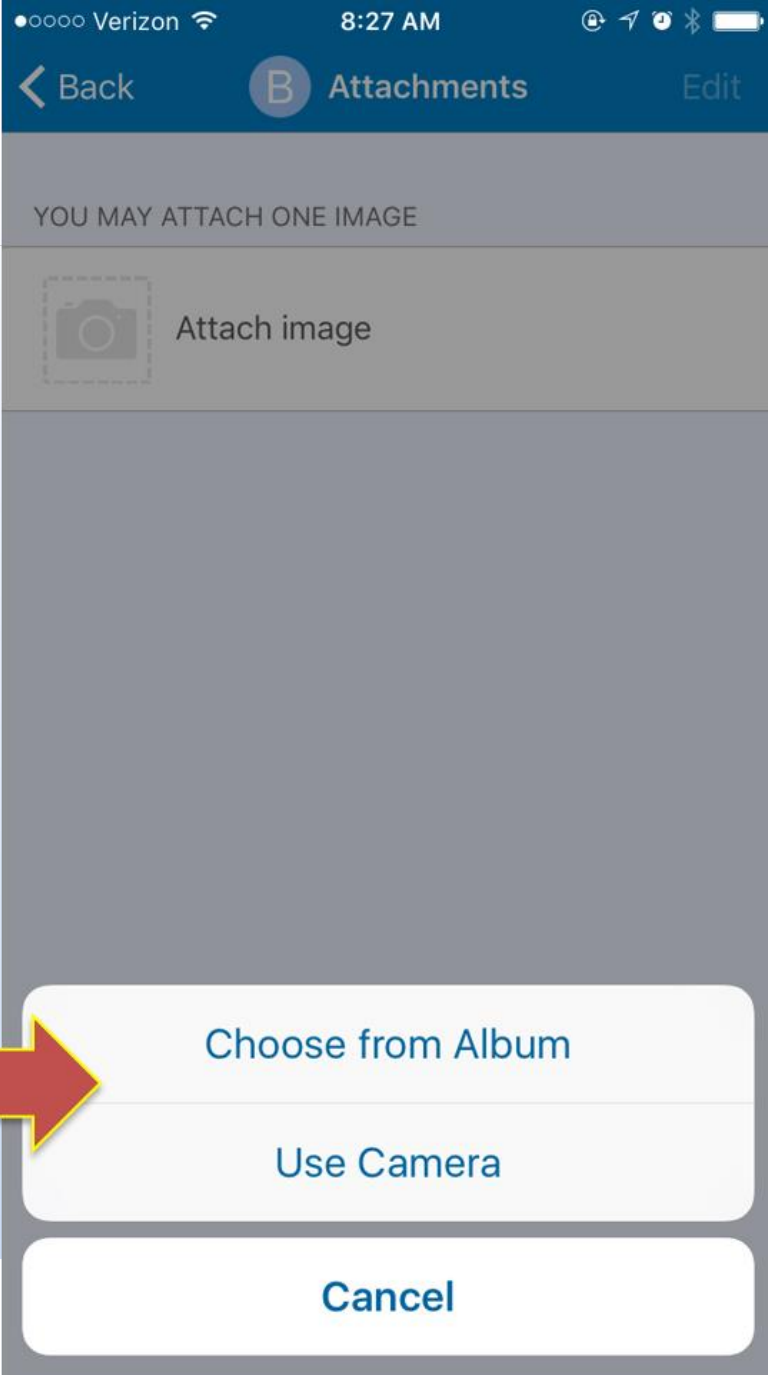
To: >

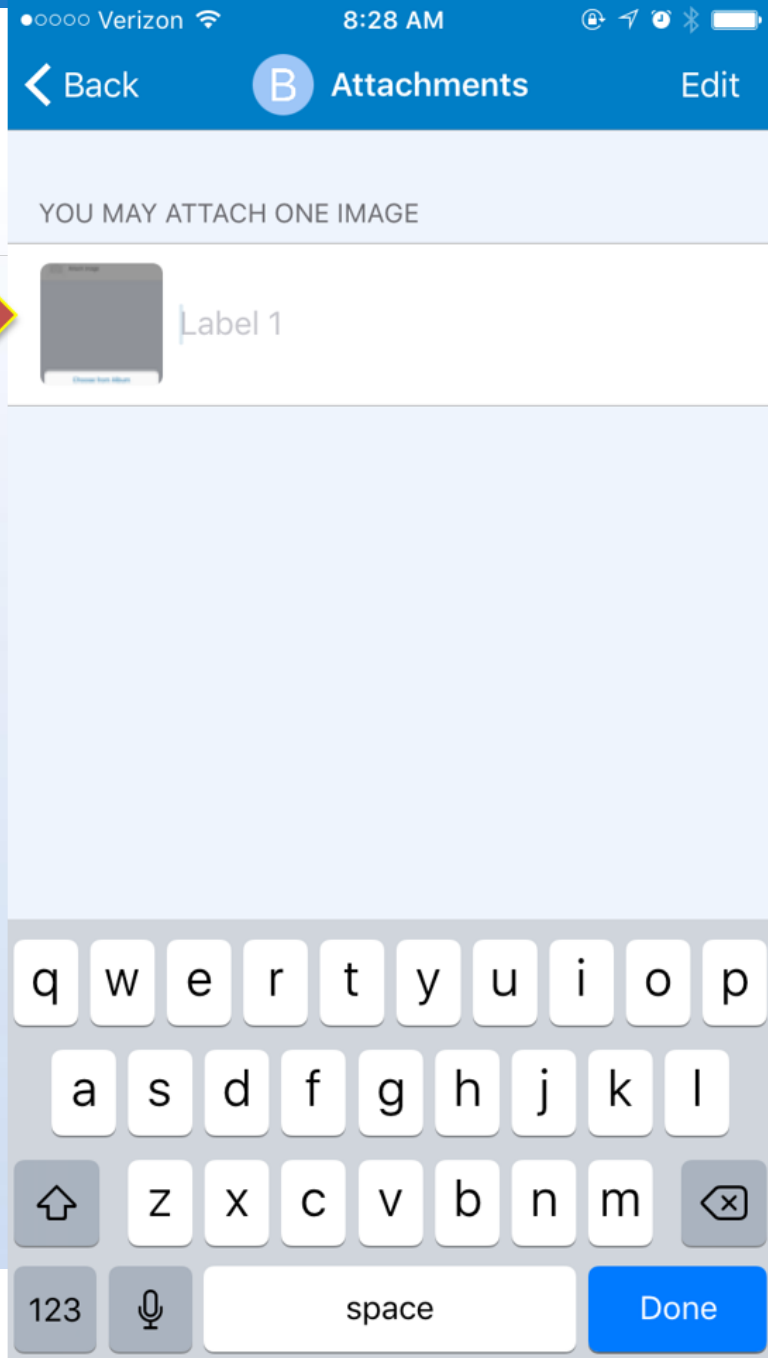
Subject:

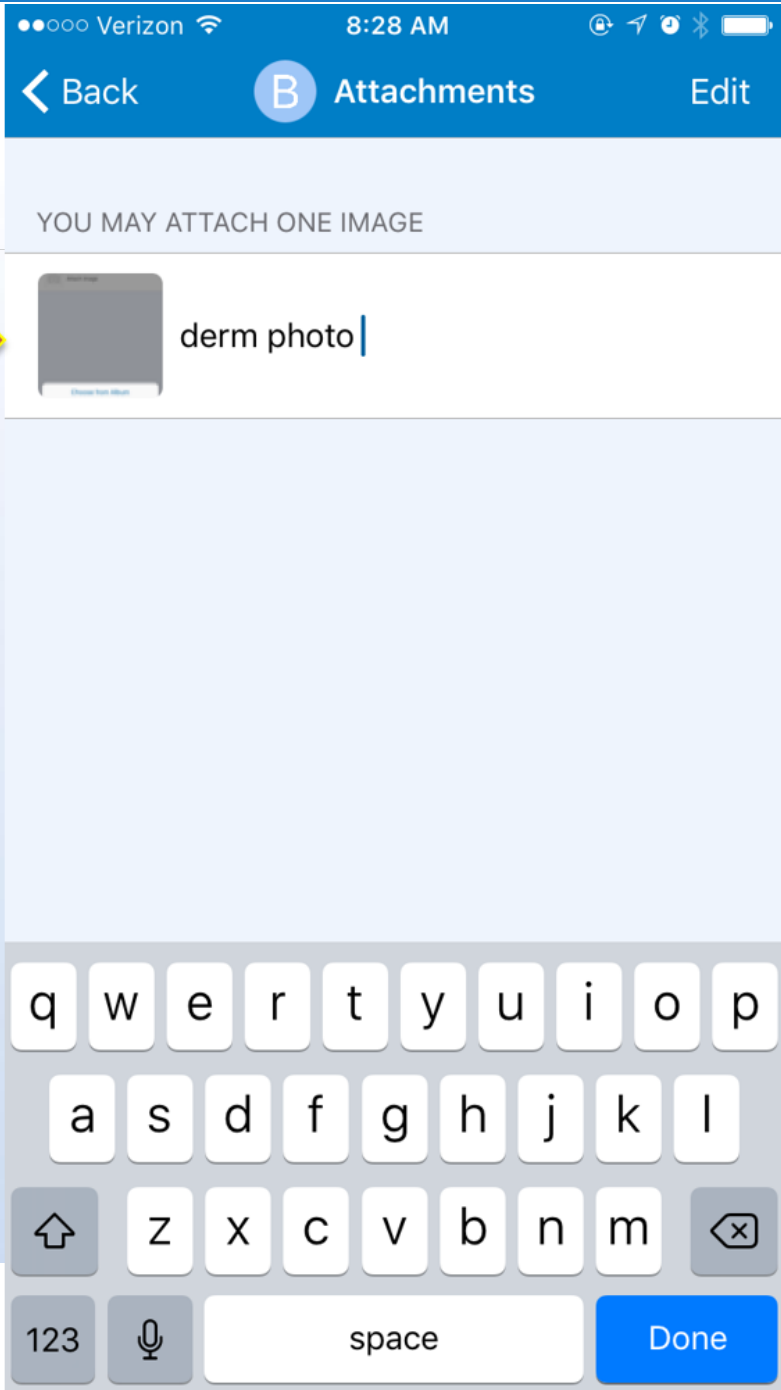
 Attachments: >

YOU MAY ATTACH ONE IMAGE









Verizon 8:28 AM


Cancel **B** Get Medical Advice Send

Send a non-urgent message to your clinic. Expect a response within 2 business days.

Regarding:

To: >

Subject:

 Attachments: 1 >

Verizon 8:41 AM

Cancel **B** Get Medical Advice Send

Send a non-urgent message to your clinic. Expect a response within 2 business days.

Regarding

To: >

 Subject:

Attachments: 1 >

Send a non-urgent message to your clinic. Expect a response within 2 business days.

Regarding:

To: >

Subject: Derm image

Attachments: 1 >



Attached is my image|



After review of your photos, your provider may still need to see you in clinic for further evaluation and treatment.