#### May 15, 2024 **Broker Bulletin** GHP Commercial Group and Individual

### Hear from Geisinger Health Plan leadership

Kurt Wrobel, president of Geisinger Health Plan, weighs in on what's ahead for Geisinger and Risant Health.

Hear from leadership

#### Value-based care: What does it mean?

With full regulatory approval complete, Risant Health, Geisinger and Kaiser Permanente can work together to advance and expand value-based care to more patients, members, employers and communities.

It places the focus on coordinating care, resulting in a smoother, more streamlined process for everyone.

#### From burnout to balance for brokers

May is National Mental Health Month. Are you making time to take care of you? With everything you have going on, it can be easy to forget to prioritize yourself. Try these tips to help reduce feelings of stress and burnout.

- Take breaks. Give yourself time throughout your day to recharge.
- Focus on your physical needs with a balanced diet, regular exercise and good rest.
- Make time for self-care. Do something you enjoy, like reading a book or spending time with loved ones.
- Set boundaries. Fend off burnout with a healthy work-life balance. Say no when possible and keep a set schedule.

Overcoming burnout takes time, but taking these steps can help you feel your best.

## **Celebrate your wins**

We're looking for customer success stories and positive experiences from brokers, employer groups and members. Do you have a positive story you'd like to share? Know of an employer group that had an exceptional experience with Geisinger Health Plan? We want to hear from you!

Examples might include a member who received exceptional care at Geisinger or an employer group or broker who is happy with the personalized service Geisinger provides.

Share your stories with your account executive or with Matt Dennis, broker manager (mdennis3@geisinger.edu) — or fill out the form online.

We value your privacy. Testimonials will not be communicated or published in any form without your signed consent.

#### Group size certifications transitions to employer portals

The Affordable Care Act (ACA) requires health insurance carriers to follow regulations based on employer group size. We're excited to announce that group size certifications are now transitioning to the employer portal. Fully-insured, ACA, KYP and GFA groups with a registered employer portal admin will receive an email with instructions to complete their yearly certification through the employer portal.

When you log in, navigate to the plan administration tab and click on the designated blue "Group Size Certification" button to complete the online form. We'll send reminder emails on the 1st and 16th of each month until the group completes their annual certification.

its Closed Enrollment Requ

Groups without a registered employer portal admin will receive a mailed form for completion.

Get a form

# New sales and broker tools

We're always adding and updating resources to help you better serve your clients. Visit our resource center today!

#### **Resources:**

- Commercial group resources
- Commercial group benefits
  Employer portal
  Individual resources
  Individual benefits



This bulletin is designed to be a helpful guide to administer the health plan to your clients. The group master policy, summary plan description, group subscription certificate and any applicable amendments or riders are the governing documents.

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