

Business Update

Fall 2022



Geisinger Health Plan Updates

Geisinger Health Plan Medicaid coverage expands statewide

Geisinger Health Plan Medicaid coverage became available to Medicaid-eligible recipients statewide as of Sept. 1, as part of an expansion of HealthChoices, Pennsylvania's Medical Assistance managed care program. With the expansion, it enrolled over 95,000 new Medicaid members.

"We're excited to add so many new members to Geisinger Health Plan — and we look forward to providing resources to address drivers of health, such as food security and transportation, that impact health outcomes," said Kurt Wrobel, president of Geisinger Health Plan. "GHP Family is designed to help our Medicaid members get access to the health services and community resources they need to improve their health and well-being. We welcome them to the Geisinger family."

Geisinger Health Plan now serves more than 325,000 Medicaid members across all 67 counties. If you're an eligible Medical Assistance recipient in Pennsylvania, GHP Family can provide comprehensive health insurance coverage. Many services are

covered at no cost, including doctor's visits, preventive services, diabetes care, prescription drugs and more. Coverage also includes valuable extras like health and wellness programs, mental health and substance abuse resources, online tools and enhanced vision and dental benefits.

Members must be enrolled in Medicaid with the Department of Human Services (DHS). They can then choose a plan and enroll online using the PA Enrollment Services website or by calling 800-440-3989 (TTY: 800-618-4225) Monday through Friday from 8 a.m. to 6 p.m.

Learn more about Geisinger Health Plan Family Medicaid coverage at ghpfamily.com.

In this issue:

- 2 In the spotlight
Benefits corner
- 3 Your employees can take charge of their health

Geisinger



Badge shown is for Geisinger Medical Center and its subsidiaries.

In the spotlight

Geisinger hospitals recognized by U.S. News & World Report

Five Geisinger hospitals were recognized for high performance in the 2022 U.S. News & World Report “Best Hospitals” rankings. They received high performance rankings for a variety of specific procedures and conditions. Read on to find out where each hospital took top honors:

Geisinger Medical Center

Pulmonology and lung surgery, heart failure, kidney failure, stroke, COPD, colon cancer surgery, maternity care, abdominal aortic aneurysm repair, heart attack

Geisinger Wyoming Valley Medical Center

Pulmonology and lung surgery, heart failure, kidney failure, stroke, COPD, heart attack, hip replacement

Geisinger Community Medical Center

Heart failure, kidney failure, stroke, COPD, knee replacement

Geisinger Bloomsburg Hospital

Maternity care

Geisinger St. Luke's Hospital

Hip fracture care

The annual U.S. News & World Report “Best Hospitals” report ranks hospital performance in 15 adult specialties, 10 pediatric specialties and 20 surgical procedures and medical conditions. Rankings are based on patient outcomes, as well as overall patient experience, hospital staffing and other factors, and are meant to help patients choose the right hospital for the care they need.



Benefits corner

Get rewarded for making healthy choices

Attention, employer groups with plans ending Dec. 31! Healthy Rewards is a reimbursement program that helps your employees pay for fitness activities.

How does Healthy Rewards work?

For employer groups participating in the Health Rewards program, it’s an annual reimbursement up to \$100. Employees (policyholder only) must complete the online wellness assessment to be eligible. Covered activities include things like:

- Fitness center memberships
- Exercise classes
- Race fees
- Gymnastics
- School athletic fees
- Swimming lessons
- Sports camps
- Sports fees
- Karate

Healthy Rewards is available to members who have a Geisinger HMO, Geisinger PPO, Geisinger Funding Alternative (GFA) or small group ACA plan through their employer.* Employees visit geisingerhealthplan.com, then:

1. Log in as a member.
2. Complete the wellness assessment (required). Once logged in, under the “Health and Wellness” tab at the top, click on “Wellness Assessment.” Click the link to complete the assessment.
3. Next, under the “Health and Wellness” tab at the top, click on “Healthy Rewards Reimbursement.”
4. Download and mail the reimbursement form, along with receipts, per the instructions listed on the form.

Other benefits to your employees

Employees can access Wellness Online to get a health snapshot, including recommendations to improve their health and the health of their families. Wellness Online also includes other tools to help your employees track personal health, nutrition and fitness activities. There are programs to help with various topics like weight loss, diabetes and tobacco cessation, to name a few.

Remember — healthy employees mean less absences, so keeping them in good health is a win-win!

Questions about MyHealth Rewards?

Contact the Geisinger Health & Wellness team at wellness@geisinger.edu or 866-415-7138.

**Healthy Rewards is not available for Geisinger Gold, GHP Family, GHP Kids or individual Marketplace plans. Self-funded members may be able to participate if their employer has opted into Healthy Rewards. This benefit highlight is intended as an information source. Consult with your benefits manager to confirm that you are eligible to participate. Reimbursement is subject to approval by Geisinger Health Plan. The policyholder is the only member required to take a wellness assessment, but each member must fill out the Health Rewards Reimbursement Form.*

Your employees can take charge of their health

Managing your healthcare means lots of things to keep track of — appointments, medications, communications with your healthcare providers and more. MyGeisinger allows your employees to manage their care at home and on the go with the MyChart app. Once their MyGeisinger account is activated, they’ll be able to:

- Schedule and manage appointments —in person and virtual
- Message their healthcare provider and care team
- View most lab and test results
- Renew prescriptions
- Grant or change access to their electronic health information
- Manage care for their loved ones

Geisinger patients age 18 and over can register for a MyGeisinger account online at mygeisinger.org. Click “create account” to get started.



Keep track of healthcare for family members

With family access, employees can view their loved one’s online medical record, schedule and manage appointments, renew prescriptions, and communicate with their care team. Children age 13 to 17 can access their own records with approval from a parent or legal guardian. If you have proxy access to a child’s account, you’ll need to reestablish that access when the child turns 14.

Need help?

Visit geisinger.org/mychart/issue-help or call us at 570-214-0003.

Speak your mind!

Tell us what newsletter topics you love (and don't) so we can give you more of what you want. Scan the QR code or visit go.geisinger.org/employersurvey to take our quick survey. It's only three questions and takes about two minutes. Thanks!



Geisinger

M.C. 40-20
100 N. Academy Ave.
Danville, PA 17822

NON-PROFIT
ORG.
U.S. POSTAGE
PAID
Geisinger

You can feel good about choosing Geisinger Health Plan for your employees.



Ranked #1 in member satisfaction among commercial health plans in PA, 3 years in a row.

Visit geisinger.org/jd-power-award to learn more about the J.D. Power Award.

For J.D. Power 2022 award information, visit jdpower.com/awards.

The Business Update is published quarterly by Geisinger Health Plan and serves as an informational resource for employers. Share feedback at healthplan@geisinger.edu.

Geisinger Health Plan may refer collectively to healthcare coverage sponsors Geisinger Health Plan, Geisinger Quality Options Inc., and Geisinger Indemnity Insurance Company, unless otherwise noted. Geisinger Health Plan is part of Geisinger, an integrated healthcare delivery and coverage organization.