Instructions for Accessing Your HRA Information

1. Log onto your Personal CDH Portal at https://secure.optumfinancial.com

You will first come to the Welcome/log on screen.

Welcome members!

Optum Financial is advancing the way people save,
spend, pay and invest for health care. Please click below
to access your account.

Member sign in / register

For other sign in options, click below:

I'm an employer | I'm a broker | I have a Commuter account | I have a COBRA account

2. If you are a current user or new user, please select the Member sign in/register.

3. If you are a current user login with the username and password. If you are registering Subscribers (ONLY SUBCRIBERS CAN REGISTER DEPENDENTS CANNOT) use the register now button. Your first name, last name, date of birth, zip code and Social Security number (last 6 digits). Your employer may have a special registration set up. If so, you will see Login ID, which is an employer-issued ID. After you've completed HealthSafe ID registration, if it's the first time accessing your account, you'll also need your payment card (if your account comes with one) to finalize your account access. Entering this information validates your membership with the enrollment information sent to Optum Financial by Geisinger Health Plan.

4. After your information is validated, you will be asked to select a username and password.

5. Once you have selected and entered your Username and Password, you will be able to access your Personal CDH Portal.

6. Via your Personal CDH Portal, you can view the claims that Geisinger Health Plan has sent to Optum for you and your family. As indicated above by the blue arrow.

7. Click on the "Claims from the insurance plan" or "View all Claims" link under the "Claim Center." You are now able to see the claims that have applied to your out-of-pocket expenses by Optum on behalf of your employer for you and your family members (as applicable) as well as those claims which have been paid. Out of Pocket indicates that this would be member liability. An example of the information you will see is shown on the next page.

ILTER TRANSACTIONS BY:

CLAIM TYPE	DATE OF SERVICE	CLAIM STATUS
All Claim Types ▾	Last 3 months ▾	All Statuses ▾

PROVIDER	REPORT OPTIONS
All Providers ▾	Standard View ▾

Create Report

Export to: Excel   CSV   PDF

Claim ID	Service For	Vendor / Provider	Date of Service	Date of Payment	Claim Amount	My Amount Paid	From Account	Pay To	Status
#142284817		WILKES-BARRE GENERAL HOSPITAL	07/27/18	08/21/18	$950.38	$736.50	HRA 10/1/17 to 10/1/18	Provider	Paid
#142284811		IMG-SPECIALIST	07/27/18		$86.99				Out of Pocket
#139997376		WILKES-BARRE GENERAL HOSPITAL	06/22/18		$5.83				Out of Pocket

6. For additional detail on any of the claims, simply click on the claim number as indicated by the blue arrow above.

Health Plan

Home | Claims | Tools and Resources | Help   **Make a Payment**

Claim Detail #142284817

SERVICE INFORMATION

TOTAL CLAIM AMOUNT	PAID AMOUNT	NOT YET PAID	STATUS
$950.38	$736.50	$213.88	Paid

VENDOR / PROVIDER	DATE OF SERVICE	SUBMIT DATE	SOURCE
WILKES-BARRE GENERAL HOSPITAL	07/27/2018	08/10/2018	Geisinger

Show All Service Details ⌄

ACCOUNT(S) PAID FROM	PAY TO	PAYMENT DETAILS	
HRA 10/1/17 TO 10/1/18 $736.50	NAME WILKES-BARRE GENERAL HOSPITAL	CHECK # 5203874	PAYMENT SENT 08/21/2018
		PAYMENT CLEARED 08/28/2018	AMOUNT $736.50

MY NOTES	Add Note	DOCUMENTATION	Upload Docs
No notes created.			

We are happy to answer any additional questions you may have, please contact our Customer Service Team