

July 21, 2023

Broker Bulletin

GHP Commercial Group and Individual

For four years in a row, Geisinger Health Plan has ranked #1 in customer satisfaction. And their commercial plans have ranked #1 in Pennsylvania. Patients and members get the quality care they deserve with a plan that focuses on them.

[See how we put them first](#)

Claims repricing: We save your clients' money (and we can prove it)

Our new claims repricing tool can help you provide employer groups with proof of savings they can expect with a Geisinger health plan.

How it works: We run clients' claims file through our newly built claims repricing tool. This shows what Geisinger would have paid for claims. This shows your members how much they can save with Geisinger Health Plan. Use it often to better serve your clients (and save them money).

Here are some tips:

- If your client has 100 or more covered employees in a self-funded arrangement, **start the process at least six months prior to renewal.**
- Make a request for a detailed claims file (your Geisinger account executive can provide you with that information) from your client's current carrier.
- Be prepared for delays.
- Be diligent and firm in your request for all the details.
- Turnaround time once data is received is two weeks or less.
- More clients using Geisinger providers of an employer group means deeper savings.

Geisinger's employer portal is launching in phases this summer

The employer portal is launching in phases this summer. You'll want to be prepared and connected to have insights to your employer accounts.

Broker action item: The employer portal can only be accessed through the broker portal. Log in now to get started. Check your inbox for information on logging in or registering. Need help? Call the broker care team at [866-488-6653](tel:866-488-6653), Monday – Friday from 8 a.m. – 5 p.m.

Also, note that email distribution of ACA/KYP/GFA renewal letters to brokers will be discontinued soon (date TBD). Letters will only be accessible through the broker portal.

Check out what's new on the Broker Portal

We're continually adding and updating resources to help you better serve your clients. Each month, we'll let you know what's new.

Updated:

- PAR hospital flyers (English & Spanish)
- Urgent care flyer
- GFA fee credit & GFA fee credit calculator flyer
- Broker bonus flyer
- Employer Administrative Handbook

New:

- Employer portal administrative user form
- Employer portal flyer
- New Health and Wellness program flyers
- J.D. Power video

[Broker portal repository](#)

Just for you:

brokerHUBs:

- [Commercial brokerHUB](#)
- [Individual brokerHUB](#)
- [Geisinger Gold brokerHUB](#)
- [EmployerHUB](#)
- [2023 GHP ACA small group benefits documents](#)
- [2023 GHP GFA small group benefits documents](#)



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