

Sept. 13, 2023

Broker Bulletin

GHP Commercial Group and Individual

Broker webinar: Using the Broker & Employer Portals

Join us for a deep dive into Geisinger Health Plan's broker and employer portals. These centralized tools make it easier to manage your account and be more productive, so you have more time to focus on growing your business.

Topics we'll cover include:

- Navigating the portals
- Managing your account
- Accessing documents, forms, sales materials and SOBs for each line of business
- Gaining insight into reporting with real-time information
- Handling quote requests

After the presentation, stay for a Q&A session with:

- Tom Chuba, senior director of new business sales
- Stacy Kreller, senior director of client services
- Ashley Lucier, coordinator for the broker care team

Date: Thursday, Sept. 21

Time: 9 – 10 a.m.

[Register today](#)

December ACA/KYP/GFA renewals

Soon, we'll be releasing renewal paperwork for groups renewing in December. You'll receive information through the broker portal or by mail.

- ACA, GFA and KYP group renewals release begins mid-September. Renewals will be available on the broker portal only and won't be mailed out. If you haven't logged in, check your inbox for login information. Need help? Contact the broker care team.
- All groups will receive mailed communications about their renewal paperwork in early October.

Due to a high volume of renewing groups, submit changes as soon as possible to avoid delays to member ID cards.

For help or alternative quotes, contact

ghpsmbusclientservice@thehealthplan.com or reach out to your account executive.

Creditable/non-creditable coverage letters

The Medicare Modernization Act requires employers whose policies include prescription drug coverage to notify Medicare-eligible policyholders whether their prescription drug coverage is considered creditable coverage.

This notice provides important information regarding the prescription benefit currently provided as compared to the benefit available under Medicare Part D. In the past, we've notified employers of this information with a letter.

As a reminder, we're no longer issuing creditable/non-creditable coverage letters for ACA small groups and fully-insured large groups. This content will now be available on their renewal letter and/or CSA. You may also reference the broker handbook for creditable/non-creditable coverage related to ACA small groups.

However, we will still issue letters to fully-insured KYP groups, Geisinger Funding Alternative (GFA) groups, self-funded groups and individual members.

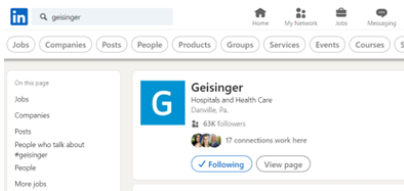
It's the employer's responsibility to notify Medicare-eligible employees of the notice and their creditable/non-creditable status.

Did you know? ASO

Geisinger's Administrative Services Only Self-funded option gives you the flexibility you need to plan designs, carve-outs and achieve integration. Contact your account executive for more information.

See what we've been up to

- We're launching a new commercial group website this fall. It's full of information to help you market GHP's employer plans. Watch for details.
- Follow Geisinger on LinkedIn to see posts related to GHP and our Administrative Services Only (ASO) plan. Share them with your network and clients, too!



Check out what's new on the broker portal

We're always adding and updating resources to help you better serve your clients. Each month, we'll let you know what's new.

Many documents will be updated in the coming months as we prepare for 2024. Visit the "More materials" section often to make sure you have the most recent version.

New sales tools (available week of Sept. 18)

- ASO Highlights flyer
- ASO Explained flyer

[Broker portal repository](#)

Just for you:

brokerHUBs:

- [Commercial brokerHUB](#)
- [Individual brokerHUB](#)
- [Geisinger Gold brokerHUB](#)
- [EmployerHUB](#)
- [2023 GHP ACA small group benefits documents](#)
- [2023 GHP GFA small group benefits documents](#)



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